## BCIS.gov Website Statistics

## **Monthly User Report for May 2003**

For the month of *May*, *3*,074,116 users visited various parts of BCIS.gov, including *1*,667,593 unique visitors. This exceeds the old record of 2.8 million in January 2003 and represents an increase of about 930,000 users from April. *19*,169,899 users have visited the site so far this fiscal year.

The average number of users per workday was 117,548.

In *May*, users stayed online an average of **10:34** minutes per visit, down from the **12:05** per visit in April.

The most frequently visited areas of the Website were:

|                            | May 2003  | Year-to-Date, FY<br>2003 |
|----------------------------|-----------|--------------------------|
| Case Status Online         | 1,217,626 | 6,267,164                |
| Forms, Fees & Fingerprints | 1,160,567 | 7,590,875                |
| Services & Benefits        | 672,146   | 5,006,582                |
| Field Offices              | 404,398   | 3,000,643                |
| How Do I?                  | 373,052   | 2,891,713                |

During **May**, over **965,000** forms were downloaded from the BCIS.gov Website, up from 837,000 in April. Over 6.5 million forms have been downloaded so far this fiscal year. The most popular forms downloaded from the BCIS.gov Website were:

| Form  | Number Downloaded, May 2003 |
|-------|-----------------------------|
| I-9   | 64,584                      |
| I-765 | 62,958                      |
| N-400 | 54,006                      |
| I-130 | 51,733                      |
| I-134 | 44,632                      |